Beyond open source: a technology assessment of open standards and validation tools in the era of Cloud computing and a SaaS case study

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Agenda

- The National Documentation project
- Open Source and Grey Literature
- Technology Trends and the Cloud
 - The Software as a Service Cloud Model
 - Issues/Problems and Challenges
- Open Standards
- Validation Tools
- Conclusions



The National Documentation Centre (EKT)

- The national organisation in Greece:
 - for scientific documentation, online information and support services on research, science and technology
 - Objective: making knowledge accessible to everyone
- Incorporated in National Hellenic Research Foundation (NHRF)
- Implements the "National Information System for Research and Technology": http://epset.gr
 - CRIS systems, Digital Repositories, e-Publishing, Digital Libraries, Interactive Culture, and more...
 - Open Access advocate: http://openaccess.gr, OPENAIRE/OPENAIRE+ member and NOAD.
 - Greek National Aggregator: http://openarchives.gr
 - Repository as a Service (SaaS) and validation services:
 http://www.epset.gr/en/SaaS Services



Grey Literature and Open Source

- Open Source: a critical component of our community's technological infrastructure
- Open Source empowered organisations to easily implement:
 - Digital Repositories and Digital Libraries
 - Infrastructures with reduced cost and increased local "know-how"
 - Reduced initial setup cost
 - Provided solutions & tools to the public, the grey literature professionals and organisations

Open Source Assessment

- Open source has being a disruptive force but:
 - look beyond the initial purchase and installation cost
- Indicative IT systems lifecycle:
 - 1. Datacenter/computer room infrastructure,
 - 2. Hardware initial purchase cost, depreciation, maintenance and support
 - 3. Initial design, development, customisation
 - 4. Software maintenance and support, bug fixes, security fixes, new features requested
 - 5. System administrators, Monitor and Control Loop
- Thus Open Source is only a part of a full infrastructure solution
 - Is it possible for every organisation to maintain technological capabilities to support the whole application lifecycle efficiently?

Technology Trends: from Open Source to the Cloud

- Cloud technologies:
 - A variety of technology service offerings, with different definitions but with common core elements:
 - Self service
 - Networked
 - Common pool of resources
 - Service Models:
 - Infrastructure as a Service
 - Platform as a Service
 - Software as a Service
 - Central to EUs Digital Agenda 2020
 - Significant economies of scale

The Software as a Service Model

- Software as a Service (SaaS)
 - Complete solution can fully outsource a system
 - Hardware / Middleware/ software development and maintenance
 - Monitor and Control, Operations, and Management
 - Can resemble hosted services but usually with a increased degree of customisation
 - SaaS applications examples:
 - docs.google.com, Microsoft Live, Adobe Connect, etc.
- A promise for cost reduction (?)
 - And focus to each organisations core competencies

Grey Literature and the Cloud

- IaaS and PaaS Service Models:
 - Provide new horizontal capabilities (especially PaaS, big data etc)
 - However largely transparent
- Software as a Service Model:
 - Usually Vertical. Systems that could be available as SaaS:
 - 1. Digital Repositories
 - 2. Current Research Information Systems
 - 3. Integrated Library Systems
 - 4. Digital Preservation
 - 5. Repository interoperability
 - Aggregation Services (as centralised services)
 - Full blown solution



New Issues

- So are our troubles end with the Cloud?
 - Some of them
 - Others, more interesting ones, appear:
- Issues:
 - From s/w vendor lock-in to Cloud vendor lock-in?
 - Prepare migration strategy to different systems in order to avoid "cloud lock-in"
 - Are our data exportable and migration capable?
 - Ensure data are "exportable" and export formats are standards-based
 - Ensure interoperability APIs
 - Plus additional issues: is an open source based SaaS based also on proprietary elements and techniques? Security? Cloud Provider long term viability? SLAs monitoring/enforcement?

Grey Literature and Open Standards

- Open Standards provides the communication tools for interfacing different systems, different content using a common "language"
- Structure content:
 - Flat (DublinCore) or rich (CERIF, EDM, etc)
 - Initial cost of implementation but reduced long term cost and increasing viability
- Independent from Software, Implementation method and Service Model
 - Increasingly critical factor to a number of additional applications/services

Open Standards

- We know the significance of open standards for interoperability/aggregation/etc
- Additionally standards, and standard format increasingly critical for:
 - Migrating our data among SaaS providers
 - Avoid SaaS provider lock-in
 - Create a "SaaS" market
 - Avoiding closed not interworking systems

A Repository as a Service case study

- EKT is Developing a "Repository as a Service"
 SaaS for eligible Greek organisations:
 - provide Digital Repositories as a Service, for scientific publications, grey literature, cultural institutions and archives
 - Build on EKT's experience for developing and operating repositories for third parties
 - http://epset.gr/en/saas/ :
 - First pilots (semi automated) ready.
 - Next goal: further automation of tasks
 - Open standards and validation tools in order to increase third party organisations trust



The need for guidelines

- Metadata and functionality validation tools are critical for:
 - Repository as a Service development
 - Digital content interoperability
 - Aggregation mechanisms
- EKT has specified basic interoperability guidelines for digital repositories:
 - http://hdl.handle.net/10442/8887
 - English translation under way
 - Applicable both if development by EKT, provided as SaaS or developed externally
- Ensures a minimum level of interoperability independent of
 - Software
 - Implementation method
 - Delivery method (in house, outsourced, or Cloud)



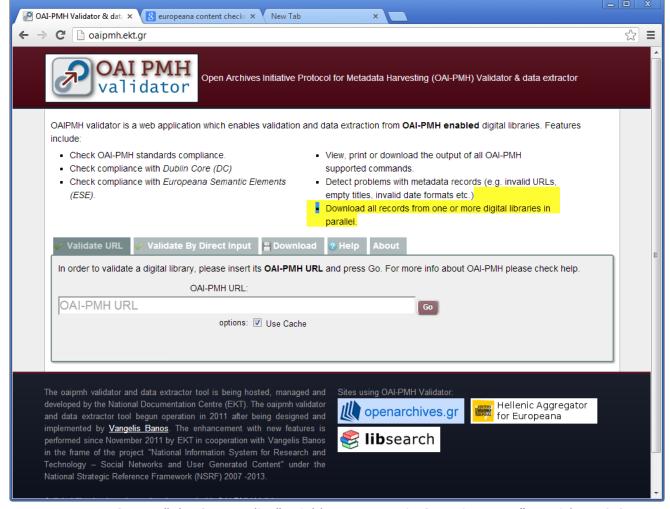
Mandates

- Could combine guidelines, funder's mandates and funding in order to guarantee high quality projects/outcomes
- Case study:
 - The Greek Digital Convergence Funding authority mandated that digital repositories must implement Digital Content Interoperability guidelines
 - Call mandated: <u>http://www.digitalplan.gov.gr/portal/resource/Prosklhsh-31-Politismos</u>
 - >75 funded organisations, 65M€ of funding.
 - Focused on digital culture but includes Grey Literature related content

The need for validation tools

- Automatic validation of guidelines critical
 - Link automatic validation to value added services
 - E.g.: aggregator harvesting (OpenAIRE+, EUROPEANA) to funder mandate (Digital Convergence/EKT)
- Various validation tools for various standards:
 - Free, open, or project specific
 - E.g. http://oaipmh.ekt.gr , http://www.openaire.eu:8380/dnet-validator-openaire/, Europeana Content Checker, etc.
 - (also CERIF validation tool under development)
- Multi-level Validation of repositories
 - Cultural, archival, etc
 - Generic and specific cases

Validator Example (1)



Validator Example (2)



Validation Benefits

- Ensure wide interoperability and aggregation
- Avoid "data" lock-in, ensure capability to transfer content and service among:
 - Different Digital Library/Repository software
 - Different SaaS cloud providers
 - Exploit advantages of Cloud without "lock-in" dangers
- Ensure high quality of funded Digital Repositories and Libraries
- Continuous implementation of the chosen guidelines

Conclusions

- Open Source was (and is) a key driving factor for Digital Libraries
- We must expand the interoperability and flexibility capabilities Open Source has provided
 - While exploiting where applicable Cloud and SaaS resources
- How?
 - Open Standards for content
 - Interoperability specifications and guidelines
 - Automatic validations tools
 - Aggregation Services

Thank you for your attention!

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